

IBM

@server

IBM @server 325 Type 8835

User's Guide





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User's Guide

Note: Before using this information and the product it supports, read the general information in Appendix B, "IBM Statement of Limited Warranty Z125-4753-07 11/2002", on page 23, and Appendix C, "Notices", on page 41.

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Contents

Safety	v
Chapter 1. Introducing the @server 325 Type 8835 server	1
Related publications	1
Notices and statements used in this publication	2
Features and specifications	2
What your server offers	4
Reliability, availability, and serviceability	5
Server controls, LEDs, and power	6
Front view	6
Rear view	8
Server power features	9
Chapter 2. Configuring the server	11
Using the Configuration/Setup Utility program	11
Starting the Configuration/Setup Utility program	12
Configuration/Setup Utility menu choices	12
Passwords	15
Updating the BIOS code	17
Installing your operating system	17
Using the RAID configuration programs	17
Using the LSI Logic Configuration Utility program	18
Using ServeRAID Manager	19
Configuring the Gigabit Ethernet controllers	19
Using the baseboard management controller firmware update program	20
Appendix A. Getting help and technical assistance	21
Before you call	21
Using the documentation	21
Getting help and information from the World Wide Web	21
Software service and support	22
Hardware service and support	22
Appendix B. IBM Statement of Limited Warranty Z125-4753-07 11/2002	23
Part 1 - General Terms	23
Part 2 - Country-unique Terms	26
Part 3 - Warranty Information	38
Appendix C. Notices	41
Edition notice	41
Trademarks	42
Important notes	42
Product recycling and disposal	43
Battery return program	43
Electronic emission notices	44
Federal Communications Commission (FCC) statement	44
Industry Canada Class A emission compliance statement	44
Australia and New Zealand Class A statement	44
United Kingdom telecommunications safety requirement	45
European Union EMC Directive conformance statement	45
Taiwanese Class A warning statement	45
Chinese Class A warning statement	45
Japanese Voluntary Control Council for Interference (VCCI) statement	46

Power cords	46
Index	49

Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前，请仔细阅读 **Safety Information** (安全信息)。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítajte Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

Important:

All caution and danger statements in this documentation begin with a number. This number is used to cross reference an English caution or danger statement with translated versions of the caution or danger statement in the *IBM Safety Information* book.

For example, if a caution statement begins with a number 1, translations for that caution statement appear in the *IBM Safety Information* book under statement 1.

Be sure to read all caution and danger statements in this documentation before performing the instructions. Read any additional safety information that comes with your server or optional device before you install the device.

Statement 1:



DANGER

Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- **Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**
- **Connect all power cords to a properly wired and grounded electrical outlet.**
- **Connect to properly wired outlets any equipment that will be attached to this product.**
- **When possible, use one hand only to connect or disconnect signal cables.**
- **Never turn on any equipment when there is evidence of fire, water, or structural damage.**
- **Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.**
- **Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.**

To Connect:	To Disconnect:
1. Turn everything OFF.	1. Turn everything OFF.
2. First, attach all cables to devices.	2. First, remove power cords from outlet.
3. Attach signal cables to connectors.	3. Remove signal cables from connectors.
4. Attach power cords to outlet.	4. Remove all cables from devices.
5. Turn device ON.	

Statement 2:



CAUTION:

When replacing the lithium battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- **Throw or immerse into water**
- **Heat to more than 100°C (212°F)**
- **Repair or disassemble**

Dispose of the battery as required by local ordinances or regulations.

Statement 3:



CAUTION:

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



DANGER

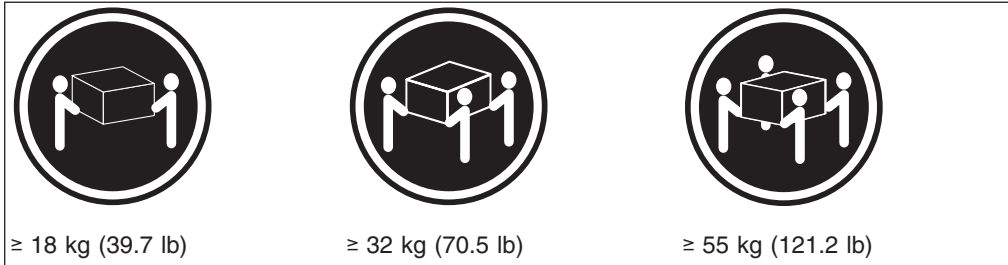
Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.



Class 1 Laser Product
Laser Klasse 1
Laser Klass 1
Luokan 1 Laserlaite
Appareil À Laser de Classe 1

Statement 4:

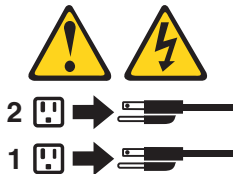


CAUTION:
Use safe practices when lifting.

Statement 5:



CAUTION:
The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



Statement 8:



CAUTION:

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Statement 10:



CAUTION:

Do not place any object weighing more than 82 kg (180 lb) on top of rack-mounted devices.



>82 kg (180 lb)

WARNING: Handling the cord on this product or cords associated with accessories sold with this product, will expose you to lead, a chemical known to the State of California to cause cancer, and birth defects or other reproductive harm. **Wash hands after handling.**

ADVERTENCIA: El contacto con el cable de este producto o con cables de accesorios que se venden junto con este producto, pueden exponerle al plomo, un elemento químico que en el estado de California de los Estados Unidos está considerado como un causante de cancer y de defectos congénitos, además de otros riesgos reproductivos. **Lávese las manos después de usar el producto.**

Chapter 1. Introducing the @server 325 Type 8835 server

The IBM® @server 325 Type 8835 server is a 1-U-high¹ rack model server for high-volume network transaction processing. This high-performance, symmetric multiprocessing (SMP) server is ideally suited for networking environments that require superior microprocessor performance, input/output (I/O) flexibility, and high manageability.

Performance, ease of use, reliability, and expansion capabilities were key considerations in the design of your server. These design features make it possible for you to customize the system hardware to meet your needs today and provide flexible expansion capabilities for the future.

You can obtain up-to-date information about your server at <http://www.ibm.com/pc/us/eserver/opteron/>. You can obtain information about other IBM server products at <http://www.ibm.com/eserver/xseries/>.

For service or assistance information, see Appendix A, “Getting help and technical assistance”, on page 21.

Related publications

This *User's Guide* provides general information about your server, including information about features, how to configure the server, and how to get help. In addition to this *User's Guide*, the following documentation comes with your server:

- *Installation Guide*

This printed publication contains instructions for setting up your server and basic instructions for installing some options.

- *Option Installation Guide*

This publication is in Portable Document Format (PDF) on the IBM @server *Documentation* CD. It contains detailed instructions for installing, removing, and connecting optional devices that your server supports.

- *Safety Information*

This publication is in PDF on the IBM @server *Documentation* CD. It contains translated caution and danger statements. Each caution and danger statement that appears in the documentation has a number that you can use to locate the corresponding statement in your language in the *Safety Information* book.

- *Rack Installation Instructions*

This printed publication contains instructions for installing your server in a rack.

- *Hardware Maintenance Manual and Troubleshooting Guide*

This publication is in PDF on the IBM @server *Documentation* CD. It contains information to help you solve problems yourself, and it contains information for service technicians.

Depending on your server model, additional publications might be included on the IBM @server *Documentation* CD.

Your server might have features that are not described in the documentation that you received with the server. The documentation might be updated occasionally to

1. Racks are marked in vertical increments of 1.75 inches each. Each increment is referred to as a unit, or a “U”. A 1-U-high device is 1.75 inches tall.

include information about those features, or technical updates might be available to provide additional information that is not included in your server documentation. These updates are available from the IBM Web site. Complete the following steps to check for updated documentation and technical updates:

1. Go to <http://www.ibm.com/pc/support/>.
2. In the **Learn** section, click **Online publications**.
3. On the "Online publications" page, in the **Brand** field, select **Servers**.
4. In the **Family** field, select **@server 325**.
5. Click **Display documents**.

Notices and statements used in this publication

The caution and danger statements that appear in this publication are also in the multilingual *Safety Information* publication, which is on the IBM @server *Documentation* CD. Each statement is numbered for reference to the corresponding statement in the *Safety Information* publication.

The following notices and statements are used in this publication:

- **Notes:** These notices provide important tips, guidance, or advice.
- **Important:** These notices provide information or advice that might help you avoid inconvenient or problem situations.
- **Attention:** These notices indicate potential damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage could occur.
- **Caution:** These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.
- **Danger:** These statements indicate situations that can be potentially lethal or extremely hazardous to you. A danger statement is placed just before the description of a potentially lethal or extremely hazardous procedure step or situation.

Features and specifications

The following information is a summary of the features and specifications of your server. Depending on your server model, some features might not be available, or some specifications might not apply.

Table 1. Features and specifications

<p>Microprocessor:</p> <ul style="list-style-type: none"> • AMD Opteron™ processor • 1024 KB Level-2 cache <p>Note: Use the Configuration/Setup Utility program to determine the type and speed of the microprocessors in your server.</p> <p>Memory:</p> <ul style="list-style-type: none"> • Type: Error correcting code (ECC), double-data rate (DDR) SDRAM, registered DIMMs with Chipkill™ memory protection <ul style="list-style-type: none"> – Minimum: 1 GB – Maximum: 6 GB • Four interleaved slots with standard microprocessor (required installation in pairs) • Two interleaved slots with optional microprocessor <p>Drives:</p> <ul style="list-style-type: none"> • CD-ROM: Slim IDE (standard) • Hard disk drives: <ul style="list-style-type: none"> – Slim-high 3.5-inch drives, hot-swap SCSI or non-hot-swap IDE (drive capacity and speed vary with model) – Maximum: Two <p>Expansion slots:</p> <ul style="list-style-type: none"> • One full-length adapter slot supports up to 100 MHz/64-bit PCI-X adapters (bus 3) • One half-length adapter slot supports up to 100 MHz/64-bit PCI-X adapters (bus 3) • Supports 3.3 V or universal adapters only <p>Video controller:</p> <ul style="list-style-type: none"> • ATI RageXL video controller on system board • Compatible with SVGA • 8 MB SDRAM video memory 	<p>Power supply:</p> <p>One 411 watt (115-230 V ac)</p> <p>Size:</p> <ul style="list-style-type: none"> • Height: 43 mm (1.69 in.) • Depth: 660 mm (25.98 in.) • Width: 440 mm (17.32 in.) • Weight: approximately 12.7 kg (28 lb) when fully configured <p>Integrated functions:</p> <ul style="list-style-type: none"> • Baseboard management controller • One single-channel LSI Ultra320 SCSI controller • Two Broadcom 10/100/1000 Ethernet controllers (dual-port design) with Wake on LAN® support • Four Universal Serial Bus (USB) ports • One serial port • One video port <p>Note: The baseboard management controller is also known as the service processor.</p> <p>Acoustical noise emissions:</p> <ul style="list-style-type: none"> • Declared sound power, idling: 6.5 bels • Declared sound power, operating: 6.5 bels <p>Environment:</p> <ul style="list-style-type: none"> • Air temperature: <ul style="list-style-type: none"> – Server on: 10° to 35°C (50.0° to 95.0°F). Altitude: 0 to 914 m (2998.7 ft) – Server on: 10° to 32°C (50.0° to 89.6°F). Altitude: 914 m (2998.7 ft) to 2133 m (6998.0 ft) – Server off: 10° to 43°C (50.0° to 109.4°F). Maximum altitude: 2133 m (6998.0 ft) • Humidity: <ul style="list-style-type: none"> – Server on: 8% to 80% – Server off: 8% to 80% • Airflow rates: <ul style="list-style-type: none"> – Minimum: 28 CFM – Maximum: 47 CFM 	<p>Heat output:</p> <p>Approximate heat output in British thermal units (Btu) per hour for dual multiprocessor configurations:</p> <ul style="list-style-type: none"> • Minimum configuration: 409 Btu (120 watts) • Maximum configuration: 1366 Btu (400 watts) <p>Electrical input:</p> <ul style="list-style-type: none"> • Sine-wave input (50-60 Hz) required • Input voltage low range: <ul style="list-style-type: none"> – Minimum: 100 V ac – Maximum: 127 V ac • Input voltage high range: <ul style="list-style-type: none"> – Minimum: 200 V ac – Maximum: 240 V ac • Input kilovolt-amperes (kVA), approximately: <ul style="list-style-type: none"> – Minimum: 0.120 kVA – Maximum: 0.400 kVA <p>Notes:</p> <ol style="list-style-type: none"> 1. Power consumption and heat output vary depending on the number and type of optional features installed and the power-management optional features in use. 2. These levels were measured in controlled acoustical environments according to the procedures specified by the American National Standards Institute (ANSI) S12.10 and ISO 7779 and are reported in accordance with ISO 9296. Actual sound-pressure levels in a given location might exceed the average values stated because of room reflections and other nearby noise sources. The declared sound-power levels indicate an upper limit, below which a large number of computers will operate.
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What your server offers

Your server takes advantage of advancements in data storage, memory management, systems management, and network environments that require superior microprocessor performance. Your server uses the following features and technologies:

- **Baseboard management controller**

The baseboard management controller provides environmental monitoring for the server. If environmental conditions exceed thresholds or if system components fail, the baseboard management controller lights the corresponding system-board LEDs to indicate the location of the problem. Critical errors are also included in the error log.

Note: The baseboard management controller is also known as the service processor.

- **IBM Enhanced Diagnostics CD**

Your server comes with an *IBM Enhanced Diagnostics CD*, which you can use to diagnose problems.

- **Integrated network support**

Your server comes with two integrated Broadcom Gigabit Ethernet controllers, which support connection to a 10-Mbps, 100-Mbps, or 1-Gbps network. For more information, see “Configuring the Gigabit Ethernet controllers” on page 19.

- **Large system-memory capacity**

The memory bus in your server is enabled for up to 6 GB of system memory. The memory controller provides error correcting code (ECC) support for up to six industry-standard PC2700, 3.3 V, 184-pin, 8-byte, registered, double-data-rate synchronous dynamic random-access memory (DDR SDRAM) dual inline memory modules (DIMMs). The memory controller also provides Chipkill memory protection if all DIMMs are of the type x4. Chipkill memory protection is a technology that protects the system from a single chip failure on a DIMM.

In addition, the memory controller contains built-in technology that improves memory-to-microprocessor processing performance.

- **Symmetric multiprocessing (SMP)**

Your server supports up to two AMD Opteron microprocessors. It comes with one microprocessor installed; you can install an additional microprocessor to enhance performance and provide SMP capability.

- **Systems-management capabilities**

Your server comes with features that a network administrator or file server can use to remotely manage and control the server.

If your server is connected to an Advanced System Management (ASM) interconnect network that is managed by a Remote Supervisor Adapter II or if an optional Remote Supervisor Adapter II is installed in the server, you can view the system health; turn on, turn off, and restart the server; view the error log; view the vital product data; and send alerts over the ASM interconnect network. To order an optional Remote Supervisor Adapter II, contact your IBM marketing representative or authorized reseller.

Note: IBM intends to make the Remote Supervisor Adapter II available in the future. To determine the availability of this feature, go to <http://www.ibm.com/pc/us/compat/>.

Reliability, availability, and serviceability

Three important computer design features are reliability, availability, and serviceability (RAS). The RAS features help to ensure the integrity of the data that is stored in your server, the availability of the computer when you need it, and the ease with which you can diagnose and repair problems.

Your server has the following RAS features:

- Advanced Configuration and Power Interface (ACPI)
- Automatic restart after a power failure
- Baseboard management controller (service processor)
- Basic input/output system (BIOS) code boot-block recovery
- Chipkill memory protection
- Cooling fans with speed control
- Customer support center 24 hours per day, 7 days a week²
- Cyclic redundancy check (CRC) small computer system interface (SCSI) data bus
- Diagnostic CD
- Diagnostic LEDs on the system board
- Diagnostic support of Ethernet adapters and redundant array of independent disks (RAID) adapters
- Double-data-rate synchronous dynamic RAM (DDR SDRAM) with serial presence detect (SPD)
- Error checking and correcting (ECC) memory
- Error codes and messages
- Failover Ethernet support
- Hot-swap drive bays (some models)
- Menu-driven setup, system configuration, RAID configuration, and diagnostic programs
- Microprocessor built-in self-test (BIST)
- Monitoring support for temperatures, voltages, and fan speed
- Peripheral component interconnect (PCI) bus parity
- Power-on self-test (POST)
- Predictive Failure Analysis[®] (PFA) feature on hard disk drives
- Read-only memory (ROM) checksums
- Remote system problem-analysis support
- Status LEDs on the system board
- System error logging
- Upgradeable BIOS code and baseboard management controller firmware
- Vital product data (VPD), including serial-number information and replacement part numbers, stored in complementary metal oxide semiconductor (CMOS) memory, for easier remote maintenance
- Wake on LAN capability

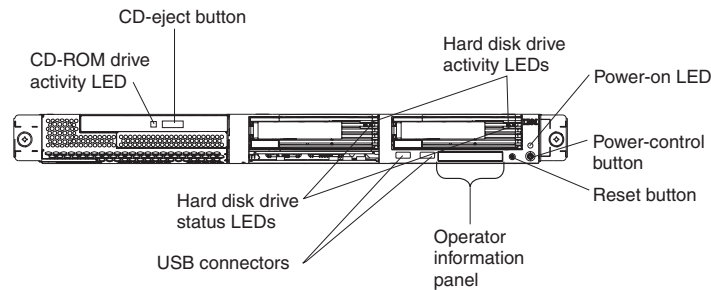
2. Service availability will vary by country. Response time will vary depending on the number and nature of incoming calls.

Server controls, LEDs, and power

This section describes the controls and light-emitting diodes (LEDs) and how to turn the server on and off.

Front view

The following illustration shows the controls, LEDs, and connectors on the front of the server.



CD-ROM drive activity LED: When this LED is lit, it indicates that the CD-ROM drive is in use.

CD-eject button: Press this button to release a CD from the CD-ROM drive.

Hard disk drive activity LEDs: When one of these LEDs is flashing, it indicates that the associated SCSI hard disk drive is in use.

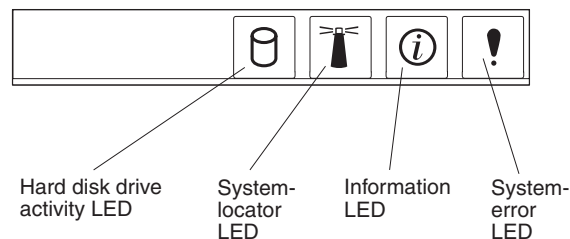
Power-on LED: When this LED is lit and not flashing, it indicates that the server is turned on. When this LED is flashing, it indicates that the server is turned off and still connected to an ac power source. When this LED is off, it indicates that ac power is not present, or the power supply or the LED itself has failed. A power-on LED is also on the rear of the server.

Note: If this LED is off, it does not mean that there is no electrical power in the server. The LED might be burned out. To remove all electrical power from the server, you must disconnect the power cord from the electrical outlet.

Power-control button: Press this button to turn the server on and off manually.

Reset button: Press this button to reset the server and run the power-on self-test (POST). You might have to use a pen or the end of a straightened paper clip to press the button.

Operator information panel: This panel contains LEDs. The following illustration shows the LEDs on the operator information panel.



The following LEDs are on the operator information panel:

- **Hard disk drive activity LED:** When this LED is lit, it indicates that either of the hard disk drives is in use.
- **System-locator LED:** Use this blue LED to visually locate the server if it is in a location with numerous other servers. If your server supports IBM Director, you can use IBM Director to light this LED remotely.
- **Information LED:** When this LED is lit, it indicates that a noncritical event has occurred and is recorded in the error log. An LED near the failing component on the system board is also lit to help isolate the error.
- **System-error LED:** When this LED is lit, it indicates that a system error has occurred. A system-error LED is also on the rear of the server. An LED near the failing component on the system board is also lit to help isolate the error.

USB connectors: Connect USB devices to these connectors.

Notes:

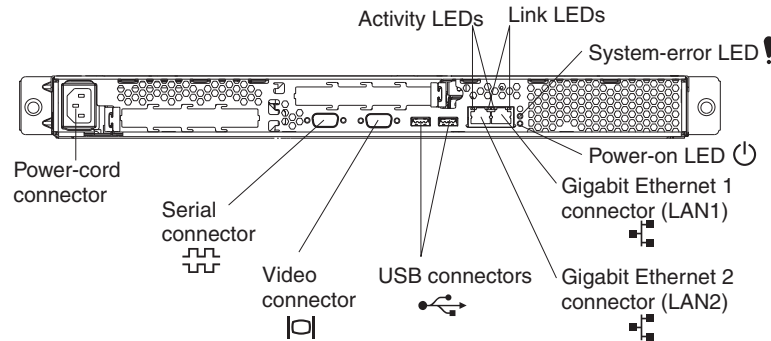
1. If you want to attach a keyboard or mouse to this server, you must use a USB keyboard or a USB mouse.
After installing a USB keyboard, you might need to use the Configuration/Setup Utility program to enable keyboardless operation and prevent POST error message 301 from being displayed during startup. For detailed information about the USB keyboard and how to connect it to your server, see the documentation that comes with the USB keyboard. For information about the Configuration/Setup Utility program, see Chapter 2, “Configuring the server”, on page 11.
2. You must use an external USB diskette drive if:
 - You want to attach a diskette drive to this server.
 - You need to create an update diskette that contains the latest baseboard management controller firmware (see “Using the baseboard management controller firmware update program” on page 20).
 - You need to create update diskettes that contain the latest server BIOS code (see “Updating the BIOS code” on page 17).

Hard disk drive status LEDs: On some server models, each hot-swap hard disk drive has a status LED. If the status LED for a drive is lit continuously, that individual drive is faulty. The interpretation of a flashing status LED depends on the SCSI controller that is connected to the hot-swap drive, as follows:

- When the drive is connected to the integrated SCSI controller with RAID capabilities, a flashing status LED indicates that the drive is a secondary drive in a mirrored pair and the drive is being synchronized.
- When the drive is connected to an optional ServeRAID™ controller, a slowly flashing (one flash per second) status LED indicates that the drive is being rebuilt. When the LED is flashing rapidly (three flashes per second), it indicates that the controller is identifying the drive.

Rear view

The following illustration shows the connectors and LEDs on the rear of the server.



Power-cord connector: Connect the power cord to this connector.

Activity LEDs (Ethernet): These green LEDs are on the dual Ethernet connector. When either LED flashes, it indicates that data is being transmitted or received between the server and the network device that is connected to the left or right connector. The flashing frequency is proportional to the amount of traffic on the network link.

Link LEDs (Ethernet): These LEDs are on the dual Ethernet connector. When either LED is lit, it indicates that there is an active link between the server and the network device that is connected to the left or right connector.

System-error LED: When this LED is lit, it indicates that a system error has occurred. An LED near the failing component on the system board is also lit to help isolate the error. A system-error LED is also on the front of the server.

Power-on LED: When this LED is lit and not flashing, it indicates that the server is turned on. When this LED is flashing, it indicates that the server is turned off and still connected to an ac power source. When this LED is off, it indicates that ac power is not present, or the power supply or the LED itself has failed. A power-on LED is also on the front of the server.

Note: If this LED is off, it does not mean that there is no electrical power in the server. The LED might be burned out. To remove all electrical power from the server, you must disconnect the power cord from the electrical outlet.

Gigabit Ethernet 1 (LAN 1) connector: Use this connector to connect the server to a network.

Gigabit Ethernet 2 (LAN 2) connector: Use this connector to connect the server to a network.

USB connectors: Connect USB devices to these connectors.

Video connector: Connect a monitor to this connector.

Serial connector: Connect a 9-pin serial device to this connector.

If you have an optional Remote Supervisor Adapter II (system-management adapter) installed (when available) in PCI-X slot 2, your server has additional connectors and LEDs. See the documentation that comes with the adapter for more information about these connectors and LEDs.

Server power features

When the server is connected to an ac power source but is not turned on, the operating system does not run, and all core logic except for the service processor (also called the baseboard management controller) is shut down; however, the server can respond to requests from the service processor, such as a remote request to turn on the server. The power-on LED flashes to indicate that the server is connected to ac power but not turned on.

Turning on the server

Approximately 20 seconds after the server is connected to ac power, the power-control button becomes active, and you can turn on the server and start the operating system by pressing the power-control button.

The server can also be turned on in any of the following ways:

- If a power failure occurs while the server is turned on, the server will restart automatically when power is restored.
- If the server is connected to an Advanced System Management interconnect network that contains at least one server with an optional Remote Supervisor Adapter II installed, the server can be turned on from the Remote Supervisor Adapter II user interface.
- If your operating system supports the system-management software for an optional Remote Supervisor Adapter II, the system-management software can turn on the server.
- If your operating system supports the Wake on LAN feature, the Wake on LAN feature can turn on the server.

Turning off the server

When you turn off the server and leave it connected to ac power, the server can respond to requests from the service processor, such as a remote request to turn on the server. To remove all power from the server, you must disconnect it from the power source.

Some operating systems require an orderly shutdown before you turn off the server. See your operating-system documentation for information about shutting down the operating system.

Statement 5:



CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



The server can be turned off in any of the following ways:

- You can turn off the server from the operating system, if your operating system supports this feature. After an orderly shutdown of the operating system, the server will be turned off automatically.
- You can press the power-control button to start an orderly shutdown of the operating system and turn off the server, if your operating system supports this feature.
- If the operating system stops functioning, you can press and hold the power-control button for more than 4 seconds to turn off the server.
- If the server is connected to an Advanced System Management interconnect network that contains at least one server with an optional Remote Supervisor Adapter II installed, the server can be turned off from the Remote Supervisor Adapter II user interface.
- If an optional Remote Supervisor Adapter II is installed in the server, the server can be turned off from the Remote Supervisor Adapter II user interface.
- If the Wake on LAN feature turned on the server, the Wake on LAN feature can turn off the server.
- The service processor can turn off the server as an automatic response to a critical system failure.
- You can turn off the server through a request from the service processor.

Chapter 2. Configuring the server

The following configuration programs and capabilities come with your server:

- **Configuration/Setup Utility program**

The Configuration/Setup Utility program is part of the basic input/output system (BIOS) code in your server. Use it to configure serial port assignments, change interrupt request (IRQ) settings, change the startup-device sequence, set the date and time, and set passwords. For information about using this utility program, see “Using the Configuration/Setup Utility program”.

- **RAID configuration programs**

- **LSI Logic Configuration Utility program**

Use the LSI Logic Configuration Utility to configure the integrated SCSI controller with RAID capabilities and the devices that are attached to it. For information about using this utility program, see “Using the LSI Logic Configuration Utility program” on page 18.

- **ServeRAID Manager**

ServeRAID Manager is available as a stand-alone program and as an IBM Director extension. If a ServeRAID adapter is installed in your server or if you are using the RAID capabilities of the SCSI controller, use ServeRAID Manager to define and configure your disk-array subsystem *before* you install the operating system. For information about using this program, see “Using ServeRAID Manager” on page 19.

- **Ethernet controller configuration**

For information about configuring the Ethernet controllers, see “Configuring the Gigabit Ethernet controllers” on page 19.

- **Baseboard management controller firmware update utility program**

For information about updating the baseboard management controller firmware, see “Using the baseboard management controller firmware update program” on page 20.

Using the Configuration/Setup Utility program

Use the Configuration/Setup Utility program to:

- View configuration information
- View and change assignments for devices and I/O ports
- Set the date and time
- Set and change passwords
- Set and change the startup characteristics of the server and the order of startup devices (startup-drive sequence)
- Set and change settings for advanced hardware features
- View, set, and change settings for power-management features
- View and clear error logs
- Change interrupt request (IRQ) settings
- Enable USB keyboard and mouse support (default)

Starting the Configuration/Setup Utility program

Complete the following steps to start the Configuration/Setup Utility program:

1. Turn on the server.
2. When the prompt Press F1 for Configuration/Setup appears, press F1. If you have set both a user (power-on) password and a supervisor (administrator) password, you must type the supervisor password to access the full Configuration/Setup Utility menu. If you do not type the supervisor password, a limited Configuration/Setup Utility menu is available.
3. Follow the instructions on the window.
4. Select settings to view or change.

Configuration/Setup Utility menu choices

The following choices are on the Configuration/Setup Utility main menu. Depending on the version of the BIOS code in your server, some menu choices might differ slightly from these descriptions.

- **System Summary**

Select this choice to view configuration information, including the type, speed, and cache sizes of the microprocessors and the amount of installed memory. When you make configuration changes through other options in the Configuration/Setup Utility program, the changes are reflected in the system summary; you cannot change settings directly in the system summary.

This choice is on the full and limited Configuration/Setup Utility menu.

- **System Information**

Select this choice to view information about your server. When you make changes through other options in the Configuration/Setup Utility program, some of those changes are reflected in the system information; you cannot change settings directly in the system information.

This choice is on the full Configuration/Setup Utility menu only.

- **Product Data**

Select this choice to view the machine type and model of your server, the serial number, and the revision level or issue date of the BIOS and diagnostics code stored in electrically erasable programmable ROM (EEPROM).

- **Devices and I/O Ports**

Select this choice to view or change assignments for devices and input/output (I/O) ports.

Select this choice to enable or disable integrated SCSI and Ethernet controllers and all standard ports (such as serial and parallel). **Enable** is the default setting for all controllers. If you disable a device, it cannot be configured, and the operating system will not be able to detect it (this is equivalent to disconnecting the device). If you disable the integrated SCSI controller with RAID capabilities and no SCSI adapter is installed, the server will have no SCSI capability. If you disable the integrated Ethernet controller and no Ethernet adapter is installed, the server will have no Ethernet capability. If you disable the integrated USB controller, the server will have no USB capability; to maintain USB capability, make sure that **Enabled** is selected for the **USB Host Controller** and **USB BIOS Legacy Support** options.

This choice is on the full Configuration/Setup Utility menu only.

- **Date and Time**

Select this choice to set the date and time in the server, in 24-hour format (*hour:minute:second*).

This choice is on the full Configuration/Setup Utility menu only.

- **Advanced Setup**

Select this choice to change settings for advanced hardware features. You can also select this choice to view the system event log information, such as the record, event type, and timestamp.

Important: The server might malfunction if these options are incorrectly configured. Follow the instructions on the window carefully.

This choice is on the full Configuration/Setup Utility menu only.

- **Chipset Configuration**

Select this choice to view and change the **4GB Memory Hole Adjust** and **4GB Memory Hole Size** settings. You can only change the **4GB Memory Hole Size** value if the **4GB Memory Hole Adjust** value is set to **Manual**.

Also select **Chipset Configuration** to enable or disable other memory configuration values, such as **ECC** and **ECC SDRAM**.

- **Boot Features**

Select this choice to enable and disable the following menu choices:

- **Boot Summary Screen**
- **Boot Diagnostic Screen**
- **QuickBoot Mode**

Disabled is the default setting.

If any of these choices are enabled, you can restore the server BIOS code default values after three consecutive startup (boot) failures. If any of these choices are disabled, the server BIOS code default values can be loaded only from the Configuration/Setup Utility main menu.

- **POST Error Log**

Select this choice to view the three most recent error codes and messages that the system generated during POST. You can use the arrow keys to move between pages in the error log. Select **Clear error logs** to clear the POST error log.

If an optional Remote Supervisor Adapter II is installed, the full text of the error messages will be displayed; otherwise, the log will only contain numeric error codes. Run the diagnostic program on your server to get more information on any error codes that might occur. See the *Hardware Maintenance Manual and Troubleshooting Guide* on the IBM @server Documentation CD for instructions.

- **Console Redirection**

Select this choice to view and change the settings for the following menu choices:

- **Com Port Address**
- **Baud Rate**
- **Console Type**
- **Flow Control**
- **Console connection**
- **Continue C. R. after POST**

- **System Security**

Select this choice to set passwords. See “Passwords” on page 15 for more information.

This choice is on the full Configuration/Setup Utility menu only.

- **User Password**

Select this choice to set or change a user password. See “User password” on page 15 for more information.

- **Supervisor Password**

This choice is on the Configuration/Setup Utility menu only if an optional IBM Remote Supervisor Adapter II is installed.

Select this choice to set or change a supervisor password. A supervisor password is intended to be used by a system administrator; it limits access to the full Configuration/Setup Utility menu. If a supervisor password is set, the full Configuration/Setup Utility menu is available only if you type the supervisor password at the password prompt. See “Supervisor password” on page 16 for more information.

- **Power Management**

Select this choice to view, set, and change power-management features for the server. To use some of these features, such as **Wake up by LAN**, your server must contain Wake on LAN hardware and software and your operating system must support Wake on LAN functions.

- **Power Savings**

- **Standby Timeout**

- **Auto Suspend Timeout**

- **Resume On Modem Ring**

- **Wake up by LAN**

- **Resume On Time**

- **Resume Date**

- **Resume Time**

- **After Power Failure**

- **Startup**

Select this choice to view or change the primary, automatic, and error startup sequences. Startup sequences take effect when you start the server. You can select up to four primary and four automatic startup devices through the **Startup Sequence** menu.

The startup sequence specifies the order in which the server checks devices to find a boot record. The server starts from the first boot record that it finds. If your server has Wake on LAN hardware and software and the operating system supports Wake on LAN functions, you can specify a startup sequence for the Wake on LAN functions. For example, you can define a startup sequence that checks for a CD or DVD in the CD-ROM drive, then checks the hard disk drive, and then checks a network adapter.

You can enable a virus-detection test that checks for changes in the master boot record at startup.

This choice is on the full Configuration/Setup Utility menu only.

- **Save Settings**

Select this choice to save the changes you have made in the settings.

- **Restore Settings**

Select this choice to cancel the changes you have made in the settings and restore the previous settings.

- **Load Default Settings**

Select this choice to cancel the changes you have made in the settings and restore the factory settings.

- **Exit Setup**

Select this choice to exit from the Configuration/Setup Utility program. If you have not saved the changes you have made in the settings, you are asked whether you want to save the changes or exit without saving them.

Passwords

From the **System Security** choice, you can set, change, and delete a user (power-on) password and a supervisor (administrator) password. The supervisor password is available only if the optional IBM Remote Supervisor Adapter II is installed in your server. The **System Security** choice is on the full Configuration/Setup menu only.

If you set only a user password, you must type the user password to complete the system startup, and you have access to the full Configuration/Setup Utility menu.

A supervisor password is intended to be used by a system administrator; it limits access to the full Configuration/Setup Utility menu. If you set only a supervisor password, you do not have to type a password to complete the system startup, but you must type the supervisor password to access the Configuration/Setup Utility menu.

If you set a user password for a user and a supervisor password for a system administrator, you can type either password to complete the system startup. A system administrator who types the supervisor password has access to the full Configuration/Setup Utility menu; the system administrator can give the user authority to set, change, and delete the user password. A user who types the user password has access to only the limited Configuration/Setup Utility menu; the user can set, change, and delete the user password, if the system administrator has given the user that authority.

User password

If a user (power-on) password is set, when you turn on the server, the system startup will not be completed until you type the power-on password. You can use any combination of up to seven characters (A–Z, a–z, and 0–9) for the password.

When a user password is set, you can enable the Unattended Start mode, in which the keyboard and mouse remain locked but the operating system can start. You can unlock the keyboard and mouse by typing the user password.

When a user password is set, POST is not completed until you type the password. If you forget the user password, you can regain access to the server in any of the following ways:

- If a supervisor password is set, type the supervisor password at the password prompt (see “Supervisor password” on page 16). Start the Configuration/Setup Utility program and reset the user password.
- Remove the server battery and then reinstall it. See the *Option Installation Guide* on the IBM @server Documentation CD for instructions for removing the battery.

- Change the position of the clear CMOS (password override) jumper (JBAT1) on the system board to bypass the user password check. See “Resetting passwords” for additional information.

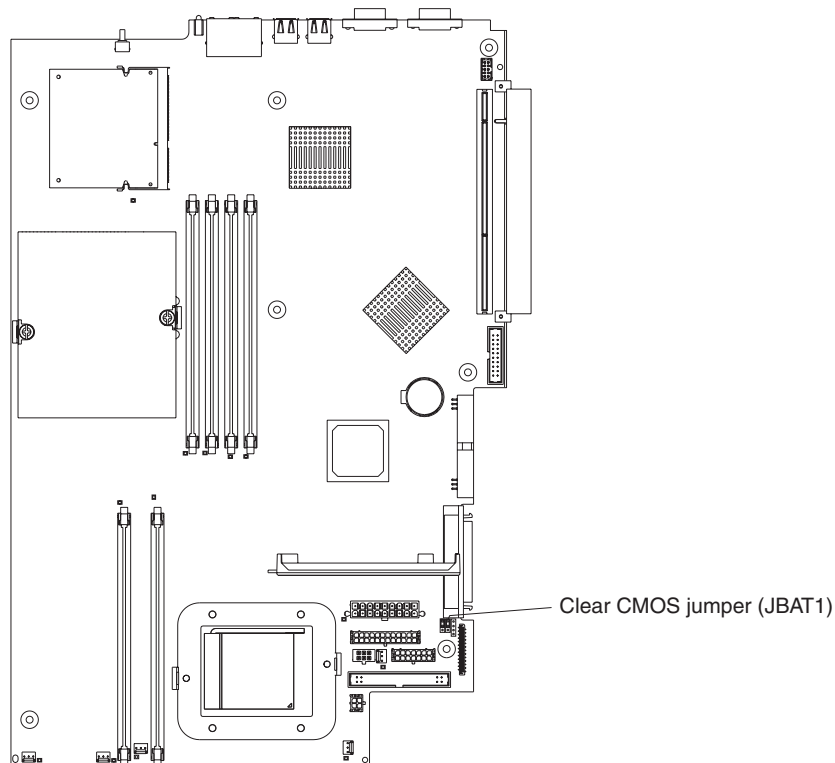
Supervisor password

If a supervisor (administrator) password is set, you must type the supervisor password for access to the full Configuration/Setup Utility menu. You can use any combination of up to seven characters (A–Z, a–z, and 0–9) for the password. The **Supervisor Password** choice is on the Configuration/Setup Utility menu only if an optional IBM Remote Supervisor Adapter II is installed.

If you forget the supervisor password, you can reset it after you change the position of the clear CMOS jumper. See “Resetting passwords” for additional information.

Resetting passwords

If you forget the user or supervisor password, you can change the position of the clear CMOS jumper (JBAT1) on the system board to bypass the user or supervisor password check. This enables you to reset these passwords. The jumper location is shown in the following illustration.



Attention: Before changing any switch settings or moving any jumpers, turn off the server; then, disconnect all power cords and external cables. See the safety information beginning on page v. Do not change settings or move jumpers on any system-board switch or jumper blocks that are not shown in this book.

Complete the following steps to change the position of the clear CMOS jumper:

1. Review the safety information beginning on page v.
2. Turn off the server and peripheral devices and disconnect all power cords and external cables; then, remove the cover. See the section about removing the server cover and bezel in the *Option Installation Guide* on the IBM @server Documentation CD.
3. Change the position of the jumper on JBAT1 to bypass the user or supervisor password check.
4. Connect the server to a USB keyboard, monitor, and USB mouse; then, connect it to a power source.
5. Turn on the server. You can now start the Configuration/Setup Utility program and either delete the old password or set a new user or supervisor password. You do not need to return the jumper to the previous position.

Updating the BIOS code

Note: To ensure proper server operation, be sure to update the baseboard management controller firmware first before updating the BIOS code. For more information, see “Using the baseboard management controller firmware update program” on page 20.

The most current level of BIOS code for the server is available at <http://www.ibm.com/pc/support/>. After you verify that your server has the latest baseboard management controller firmware level, you can update the BIOS code on your server through one of the following methods:

- Downloading the latest BIOS code from this IBM Web site, creating an update diskette, and using a USB diskette drive to install the BIOS code.
- Installing an update package for the Linux or Microsoft® Windows® operating system, if available.

Installing your operating system

Complete the following steps to download the latest operating-system installation instructions from the IBM Support Web page:

1. Go to <http://www.ibm.com/pc/support/>.
2. In the **Download** section, click **Downloads & drivers**.
3. On the “Downloads and drivers” page, in the **Brand** field, select **Servers**.
4. In the **Family** field, select **@server 325**.
5. Click **Display documents**.
6. In the **View by document type** field, select **OS installation**.
7. Select the instructions for your operating system.

Using the RAID configuration programs

Use the LSI Logic Configuration Utility program and ServeRAID Manager to configure and manage redundant array of independent disks (RAID) arrays. Be sure to use these programs as described in this book.

- Use the LSI Logic Configuration Utility program to:
 - Perform a low-level format on a SCSI hard disk drive
 - View or change SCSI IDs for attached devices
 - Set SCSI protocol parameters on SCSI hard disk drives

- Use ServeRAID Manager to:
 - Configure arrays
 - View your RAID configuration and associated devices
 - Monitor operation of your RAID controllers

In addition, an LSI command-line configuration program (CFG1030) is available from <http://www.ibm.com/pc/support/>.

Consider the following information when using the LSI Logic Configuration Utility program and ServeRAID Manager to configure and manage arrays:

- The integrated SCSI controller with RAID capabilities in your server supports only RAID level-1. Installing an optional ServeRAID controller provides additional RAID levels.
- If your server has a ServeRAID controller installed, you can use ServeRAID Manager to configure other supported RAID levels.
- When you create a RAID level-1 (mirrored) pair, all drives must be on the same channel.
- You can set up a mirror after the operating system is installed on the primary drive only if you are using the integrated SCSI controller with RAID capabilities. You must make sure that the primary drive has the lower SCSI ID (for example, 0).
- To update the firmware and BIOS codes for an optional ServeRAID controller, you must use the IBM *ServeRAID Support* CD that comes with the controller.
- If you install a different type of RAID controller, see the documentation that comes with the controller for information about viewing and changing SCSI settings for attached devices.

Important: If you use the integrated SCSI controller with RAID capabilities to configure a RAID level-1 (mirrored) array after you install the operating system, you will lose access to any data or applications that were previously stored on the secondary physical drive of the mirrored pair.

Using the LSI Logic Configuration Utility program

The LSI Logic Configuration Utility program is a built-in, menu-driven configuration utility program that you can use to:

- Perform a low-level format of a SCSI hard disk drive
- Set a SCSI device scan order
- Set a SCSI ID for a controller

Notes:

1. The integrated SCSI controller with RAID capabilities in your server supports only RAID level-1. Installing an optional RAID adapter provides additional RAID levels. See “Using ServeRAID Manager” on page 19 for information on configuring your server for RAID operation.
2. If you install a different type of RAID adapter in your server, use the configuration method supplied with the RAID adapter to view or change SCSI settings for attached devices.

The following sections provide instructions for starting the LSI Logic Configuration Utility program and formatting a SCSI hard disk drive.

Starting the LSI Logic Configuration Utility program

Complete the following steps to start the LSI Logic Configuration Utility program:

1. Turn on the server.
2. When the prompt <<< Press <CTRL><C> to start LSI Logic Configuration Utility >>> appears, press Ctrl+C. If you have set a supervisor password, you are prompted to type the password.
3. Use the arrow keys to select a controller (channel) from the list of adapters; then, press Enter.
4. Follow the instructions on the screen to change the settings of the selected items; then, press Enter. If you select **Device Properties** or **Mirroring Properties**, additional screens are displayed.

When you have finished changing settings, press Esc to exit from the program; select **Save** to save the settings that you have changed.

Formatting a SCSI hard disk drive

Low-level formatting removes all data from the hard disk. If there is data on the disk that you want to save, back up the hard disk before performing this procedure.

Note: Before you format a SCSI hard disk, make sure that the disk is not part of a mirrored pair. From the list of adapters, select the controller (channel) for the drive that you want to format. Select **Mirroring Properties** and make sure that the mirroring value for the drive is **None**.

Complete the following steps to format a drive:

1. From the list of adapters, select the controller (channel) for the drive that you want to format.
2. Select **Device Properties**.
3. Use the arrow keys (↑ and ↓) to highlight the drive that you want to format.
4. Use the arrow keys (← and →) or the End key to scroll to the right.
5. Select **Format**; then, press Enter to start the low-level formatting operation.

Using ServeRAID Manager

With a RAID adapter, you can use multiple physical SCSI hard disk drives as logical drives, operating as a disk array. If you are using an IBM ServeRAID adapter, the adapter comes with a CD containing the ServeRAID Manager program and the ServeRAID mini-configuration program, which you can use to configure the ServeRAID controller. For details about using these programs, see the *Installation Guide* that comes with your server and the documentation that comes with the adapter.

Configuring the Gigabit Ethernet controllers

There are two Ethernet controllers on the system board. They provide an interface for connecting to a 10-Mbps, 100-Mbps, or 1-Gbps network and provide full-duplex (FDX) capability, which enables simultaneous transmission and reception of data on the network. If the Ethernet ports in your server support auto-negotiation, the controllers detect the data-transfer rate (10BASE-T, 100BASE-TX, or 1000BASE-T) and duplex mode (full-duplex or half-duplex) of the network and automatically operate at that rate and mode.

You do not need to set any jumpers or configure the controllers. However, you must install a device driver to enable the operating system to address the controllers. The device driver comes with your operating system. For additional device drivers and information about configuring the Ethernet controllers, see the *Broadcom NetXtreme Gigabit Ethernet Software* CD that comes with your server. For updated information about configuring the controllers, go to <http://www.ibm.com/pc/support/>.

Note: To use the Wake on LAN features that appear on the configuration menu, your server must contain Wake on LAN hardware and software and your operating system must support Wake on LAN functions.

The Ethernet controllers support optional modes, such as teaming, priority packets, load balancing, fault tolerance, and virtual LANs, which provide higher performance, security, and throughput for your server. These modes apply to the integrated Ethernet controllers and to the controllers on supported Ethernet adapters.

Using the baseboard management controller firmware update program

To update the firmware for the baseboard management controller, download the baseboard management controller *Firmware Update Diskette* for your server from the IBM Support Web site at <http://www.ibm.com/pc/support/>. Run the program to create a diskette or to create the Linux or Windows operating-system update package that you can use to update the firmware. The firmware update program updates the baseboard management controller firmware only and does not affect any device drivers.

Note: To ensure proper server operation, be sure to update the server baseboard management controller firmware code first before updating the BIOS code. For more information, see “Updating the BIOS code” on page 17.

Important: Before you continue with the following instructions, make sure that you have an external USB diskette drive attached to the server. You will need this device to complete these tasks.

To update the firmware, use one of the following methods:

- If the Linux or Windows operating-system update package is available from the World Wide Web and you have obtained the applicable update package, follow the instructions that come with the update package.
- If you are using a diskette, complete the following steps:
 1. Turn off the server.
 2. Insert the *Firmware Update Diskette* into an external USB diskette drive that you have attached to the server.
 3. Turn on the server. If the server does not start from the external USB diskette drive, use the Configuration/Setup Utility program to configure the external USB diskette drive as a startup device. (See “Using the Configuration/Setup Utility program” on page 11.) Then, start again at step 1 of this procedure.
 4. From a command-line prompt, type `update.bat` and press Enter.

If there is an error in updating the firmware, try the update again.

Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about IBM products, you will find a wide variety of sources available from IBM to assist you. This appendix contains information about where to go for additional information about IBM and IBM products, what to do if you experience a problem with your @server, xSeries™, or IntelliStation® system, and whom to call for service, if it is necessary.

Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system is turned on.
- Use the troubleshooting information in your system documentation, and use the diagnostic tools that come with your system.
- Go to the IBM Support Web site at <http://www.ibm.com/pc/support/> to check for technical information, hints, tips, and new device drivers.
- Use an IBM discussion forum on the IBM Web site to ask questions.

You can solve many problems without outside assistance by following the troubleshooting procedures that IBM provides in the online help or in the publications that are provided with your system and software. The information that comes with your system also describes the diagnostic tests that you can perform. Most @server, xSeries, and IntelliStation systems, operating systems, and programs come with information that contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the information for the operating system or program.

Using the documentation

Information about your IBM @server, xSeries, or IntelliStation system and preinstalled software, if any, is available in the documentation that comes with your system. That documentation includes printed books, online books, README files, and help files. See the troubleshooting information in your system documentation for instructions for using the diagnostic programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. IBM maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to <http://www.ibm.com/pc/support/> and follow the instructions. Also, you can order publications through the IBM Publications Ordering System at <http://www.elink.ibm.com/public/applications/publications/cgibin/pbi.cgi>.

Getting help and information from the World Wide Web

On the World Wide Web, the IBM Web site has up-to-date information about IBM @server, xSeries, and IntelliStation products, services, and support. The address for IBM @server and xSeries information is <http://www.ibm.com/eserver/xseries/>. The address for IBM IntelliStation information is <http://www.ibm.com/pc/intellistation/>.

You can find service information for your IBM products, including supported options, at <http://www.ibm.com/pc/support/>. If you click **Profile** from the support page, you can create a customized support page. The support page has many sources of information and ways for you to solve problems, including:

- Diagnosing problems, using the IBM Online Assistant
- Downloading the latest device drivers and updates for your products
- Viewing Frequently Asked Questions (FAQ)
- Viewing hints and tips to help you solve problems
- Participating in IBM discussion forums
- Setting up e-mail notification of technical updates about your products

Software service and support

Through IBM Support Line, you can get telephone assistance, for a fee, with usage, configuration, and software problems with @server and xSeries servers, IntelliStation workstations, and appliances. For information about which products are supported by Support Line in your country or region, go to <http://www.ibm.com/services/sl/products/>.

For more information about Support Line and other IBM services, go to <http://www.ibm.com/services/>, or go to <http://www.ibm.com/planetwide/> for support telephone numbers.

Hardware service and support

You can receive hardware service through IBM Integrated Technology Services or through your IBM reseller, if your reseller is authorized by IBM to provide warranty service. Go to <http://www.ibm.com/planetwide/> for support telephone numbers.

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

Appendix B. IBM Statement of Limited Warranty Z125-4753-07 11/2002

Part 1 - General Terms

Part 1 - General Terms

*This Statement of Limited Warranty includes Part 1 - General Terms, Part 2 - Country-unique Terms, and Part 3 - Warranty Information. The terms of Part 2 replace or modify those of Part 1. The warranties provided by IBM in this Statement of Limited Warranty apply only to Machines you purchase for your use, and not for resale. The term "Machine" means an IBM machine, its features, conversions, upgrades, elements, or accessories, or any combination of them. The term "Machine" does not include any software programs, whether pre-loaded with the Machine, installed subsequently or otherwise. **Nothing in this Statement of Limited Warranty affects any statutory rights of consumers that cannot be waived or limited by contract.***

What this Warranty Covers

IBM warrants that each Machine 1) is free from defects in materials and workmanship and 2) conforms to IBM's Official Published Specifications ("Specifications") which are available on request. The warranty period for the Machine starts on the original Date of Installation and is specified in Part 3 - Warranty Information. The date on your invoice or sales receipt is the Date of Installation unless IBM or your reseller informs you otherwise. Many features, conversions, or upgrades involve the removal of parts and their return to IBM. A part that replaces a removed part will assume the warranty service status of the removed part. Unless IBM specifies otherwise, these warranties apply only in the country or region in which you purchased the Machine.

THESE WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

What this Warranty Does not Cover

This warranty does not cover the following:

- any software programs, whether pre-loaded or shipped with the Machine, or installed subsequently;
- failure resulting from misuse (including but not limited to use of any Machine capacity or capability, other than that authorized by IBM in writing), accident, modification, unsuitable physical or operating environment, or improper maintenance by you;
- failure caused by a product for which IBM is not responsible; and
- any non-IBM products, including those that IBM may procure and provide with or integrate into an IBM Machine at your request.

The warranty is voided by removal or alteration of identification labels on the Machine or its parts.

IBM does not warrant uninterrupted or error-free operation of a Machine.

Any technical or other support provided for a Machine under warranty, such as assistance via telephone with “how-to” questions and those regarding Machine set-up and installation, is provided **WITHOUT WARRANTIES OF ANY KIND**.

How to Obtain Warranty Service

If the Machine does not function as warranted during the warranty period, contact IBM or your reseller to obtain warranty service. If you do not register the Machine with IBM, you may be required to present proof of purchase as evidence of your entitlement to warranty service.

What IBM Will Do to Correct Problems

When you call for service, you must follow the problem determination and resolution procedures that IBM specifies. A technician will attempt to make an initial diagnosis of your problem and help you resolve it over the telephone.

The type of warranty service applicable to your Machine is specified in Part 3 - Warranty Information.

You are responsible for downloading and installing designated Machine Code (microcode, basic input/output system code (called “BIOS”), utility programs, device drivers, and diagnostics delivered with an IBM Machine) and other software updates from an IBM Internet Web site or from other electronic media, and following the instructions that IBM provides.

If your problem can be resolved with a Customer Replaceable Unit (“CRU”) (e.g., keyboard, mouse, speaker, memory, hard disk drive and other easily replaceable parts), IBM will ship these parts to you for replacement by you.

If the Machine does not function as warranted during the warranty period and your problem cannot be resolved over the telephone, through your application of Machine Code or software updates, or with a CRU, IBM or your reseller, if approved by IBM to provide warranty service, will either, at its discretion, 1) repair it to make it function as warranted, or 2) replace it with one that is at least functionally equivalent. If IBM is unable to do either, you may return the Machine to your place of purchase and your money will be refunded.

IBM or your reseller will also manage and install selected engineering changes that apply to the Machine.

Exchange of a Machine or Part

When the warranty service involves the exchange of a Machine or part, the item IBM or your reseller replaces becomes its property and the replacement becomes yours. You represent that all removed items are genuine and unaltered. The replacement may not be new, but will be in good working order and at least functionally equivalent to the item replaced. The replacement assumes the warranty service status of the replaced item.

Your Additional Responsibilities

Before IBM or your reseller exchanges a Machine or part, you agree to remove all features, parts, options, alterations, and attachments not under warranty service.

You also agree to:

1. ensure that the Machine is free of any legal obligations or restrictions that prevent its exchange;
2. obtain authorization from the owner to have IBM or your reseller service a Machine that you do not own; and
3. where applicable, before service is provided:
 - a. follow the service request procedures that IBM or your reseller provides;
 - b. backup or secure all programs, data, and funds contained in the Machine;
 - c. provide IBM or your reseller with sufficient, free, and safe access to your facilities to permit IBM to fulfill its obligations; and
 - d. inform IBM or your reseller of changes in the Machine's location.
4. (a) ensure all information about identified or identifiable individuals (Personal Data) is deleted from the Machine (to the extent technically possible), (b) allow IBM, your reseller or an IBM supplier to process on your behalf any remaining Personal Data as IBM or your reseller considers necessary to fulfill its obligations under this Statement of Limited Warranty (which may include shipping the Machine for such processing to other IBM service locations around the world), and (c) ensure that such processing complies with any laws applicable to such Personal Data.

Limitation of Liability

IBM is responsible for loss of, or damage to, your Machine only while it is 1) in IBM's possession or 2) in transit in those cases where IBM is responsible for the transportation charges.

Neither IBM nor your reseller are responsible for any of your confidential, proprietary or personal information contained in a Machine which you return to IBM for any reason. You should remove all such information from the Machine prior to its return.

Circumstances may arise where, because of a default on IBM's part or other liability, you are entitled to recover damages from IBM. In each such instance, regardless of the basis on which you are entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), except for any liability that cannot be waived or limited by applicable laws, IBM is liable for no more than

1. damages for bodily injury (including death) and damage to real property and tangible personal property; and
2. the amount of any other actual direct damages, up to the charges (if recurring, 12 months' charges apply) for the Machine that is subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

This limit also applies to IBM's suppliers and your reseller. It is the maximum for which IBM, its suppliers, and your reseller are collectively responsible.

UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES (OTHER THAN THOSE UNDER THE FIRST ITEM LISTED ABOVE); 2) LOSS OF,

OR DAMAGE TO, DATA; 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR 4) LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

Governing Law

Both you and IBM consent to the application of the laws of the country in which you acquired the Machine to govern, interpret, and enforce all of your and IBM's rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Statement of Limited Warranty, without regard to conflict of law principles.

THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION.

Jurisdiction

All of our rights, duties, and obligations are subject to the courts of the country in which you acquired the Machine.

Part 2 - Country-unique Terms

AMERICAS

ARGENTINA

Governing Law: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Ordinary Commercial Court of the city of Buenos Aires.

BRAZIL

Governing Law: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the court of Rio de Janeiro, RJ.

PERU

Limitation of Liability: *The following is added at the end of this section:*

In accordance with Article 1328 of the Peruvian Civil Code the limitations and exclusions specified in this section will not apply to damages caused by IBM's willful misconduct ("dolo") or gross negligence ("culpa inexcusable").

NORTH AMERICA

How to Obtain Warranty Service: *The following is added to this Section:*
To obtain warranty service from IBM in Canada or the United States, call 1-800-IBM-SERV (426-7378).

CANADA

Limitation of Liability: *The following replaces item 1 of this section:*

1. damages for bodily injury (including death) or physical harm to real property and tangible personal property caused by IBM's negligence; and

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*
laws in the Province of Ontario.

UNITED STATES

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*
laws of the State of New York.

ASIA PACIFIC

AUSTRALIA

What this Warranty Covers: *The following paragraph is added to this section:*
The warranties specified in this Section are in addition to any rights you may have under the Trade Practices Act 1974 or other similar legislation and are only limited to the extent permitted by the applicable legislation.

Limitation of Liability: *The following is added to this section:*

Where IBM is in breach of a condition or warranty implied by the Trade Practices Act 1974 or other similar legislation, IBM's liability is limited to the repair or replacement of the goods or the supply of equivalent goods. Where that condition or warranty relates to right to sell, quiet possession or clear title, or the goods are of a kind ordinarily acquired for personal, domestic or household use or consumption, then none of the limitations in this paragraph apply.

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*
laws of the State or Territory.

CAMBODIA, LAOS, AND VIETNAM

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*
laws of the State of New York, United States of America.

CAMBODIA, INDONESIA, LAOS, AND VIETNAM

Arbitration: *The following is added under this heading:*

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Singapore in accordance with the Arbitration Rules of Singapore International Arbitration Center ("SIAC

Rules”) then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the SIAC. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

HONG KONG S.A.R. OF CHINA AND MACAU S.A.R. OF CHINA

Governing Law: *The following replaces “laws of the country in which you acquired the Machine” in the first sentence:*
laws of Hong Kong Special Administrative Region of China.

INDIA

Limitation of Liability: *The following replaces items 1 and 2 of this section:*

1. liability for bodily injury (including death) or damage to real property and tangible personal property will be limited to that caused by IBM’s negligence; and
2. as to any other actual damage arising in any situation involving nonperformance by IBM pursuant to, or in any way related to the subject of this Statement of Limited Warranty, the charge paid by you for the individual Machine that is the subject of the claim. For purposes of this item, the term “Machine” includes Machine Code and Licensed Internal Code (“LIC”).

Arbitration: *The following is added under this heading:*

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Bangalore, India in accordance with the laws of India then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the Bar Council of India. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

JAPAN

Governing Law: *The following sentence is added to this section:*

Any doubts concerning this Statement of Limited Warranty will be initially resolved between us in good faith and in accordance with the principle of mutual trust.

MALAYSIA

Limitation of Liability: *The word “SPECIAL” in item 3 of the fifth paragraph is deleted.*

NEW ZEALAND

What this Warranty Covers: *The following paragraph is added to this section:*

The warranties specified in this section are in addition to any rights you may have under the Consumer Guarantees Act 1993 or other legislation which cannot be excluded or limited. The Consumer Guarantees Act 1993 will not apply in respect of any goods which IBM provides, if you require the goods for the purposes of a business as defined in that Act.

Limitation of Liability: *The following is added to this section:*

Where Machines are not acquired for the purposes of a business as defined in the Consumer Guarantees Act 1993, the limitations in this section are subject to the limitations in that Act.

PEOPLE’S REPUBLIC OF CHINA (PRC)

Governing Law: *The following replaces “laws of the country in which you acquired the Machine” in the first sentence:*

laws of the State of New York, United States of America (except when local law requires otherwise).

PHILIPPINES

Limitation of Liability: *Item 3 in the fifth paragraph is replaced by the following:*

SPECIAL (INCLUDING NOMINAL AND EXEMPLARY DAMAGES), MORAL, INCIDENTAL, OR INDIRECT DAMAGES FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR

Arbitration: *The following is added under this heading:*

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Metro Manila, Philippines in accordance with the laws of the Philippines then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the

post of chairman shall be filled by the president of the Philippine Dispute Resolution Center, Inc. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

SINGAPORE

Limitation of Liability: *The words “SPECIAL” and “ECONOMIC” in item 3 in the fifth paragraph are deleted.*

EUROPE, MIDDLE EAST, AFRICA (EMEA)

THE FOLLOWING TERMS APPLY TO ALL EMEA COUNTRIES:

The terms of this Statement of Limited Warranty apply to Machines purchased from IBM or an IBM reseller.

Hot to Obtain Warranty Service: If you purchase a Machine in Austria, Belgium, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Monaco, Netherlands, Norway, Portugal, Spain, San Marino, Sweden, Switzerland, United Kingdom or Vatican State, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM, provided the Machine has been announced and made available by IBM in the country in which you wish to obtain service. If you purchased a Personal Computer Machine in Albania, Armenia, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Georgia, Hungary, Kazakhstan, Kyrgyzstan, Federal Republic of Yugoslavia, Former Yugoslav Republic of Macedonia (FYROM), Moldova, Poland, Romania, Russia, Slovak Republic, Slovenia, or Ukraine, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM.

If you purchase a Machine in a Middle Eastern or African country, you may obtain warranty service for that Machine from the IBM entity within the country of purchase, if that IBM entity provides warranty service in that country, or from an IBM reseller, approved by IBM to perform warranty service on that Machine in that country. Warranty service in Africa is available within 50 kilometers of an IBM approved service provider. You are responsible for transportation costs for Machines located outside 50 kilometers of an IBM approved service provider.

*Add the following paragraph in **Western Europe** (Austria, Belgium, Cyprus, Denmark, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Portugal, Spain, San Marino, Sweden, Switzerland, United Kingdom, Vatican State):*

The warranty for Machines acquired in Western Europe shall be valid and applicable in all Western Europe countries provided the Machines have been announced and made available in such countries.

Governing Law:

The phrase “the laws of the country in which you acquired the Machine” is replaced by:

1) “the laws of Austria” in **Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, FYR Macedonia, Moldova, Poland, Romania, Russia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan, and FR Yugoslavia;** 2) “the laws of France” in **Algeria, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna;** 3) “the laws of Finland” in **Estonia, Latvia, and Lithuania;** 4) “the laws of England” in **Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, the United Kingdom, West Bank/Gaza, Yemen, Zambia, and Zimbabwe;** and 5) “the laws of South Africa” in **South Africa, Namibia, Lesotho and Swaziland.**

Jurisdiction: *The following exceptions are added to this section:*

1) **In Austria** the choice of jurisdiction for all disputes arising out of this Statement of Limited Warranty and relating thereto, including its existence, will be the competent court of law in Vienna, Austria (Inner-City); 2) **in Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, West Bank/Gaza, Yemen, Zambia, and Zimbabwe** all disputes arising out of this Statement of Limited Warranty or related to its execution, including summary proceedings, will be submitted to the exclusive jurisdiction of the English courts; 3) **in Belgium and Luxembourg**, all disputes arising out of this Statement of Limited Warranty or related to its interpretation or its execution, the law, and the courts of the capital city, of the country of your registered office and/or commercial site location only are competent; 4) **in France, Algeria, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna** all disputes arising out of this Statement of Limited Warranty or related to its violation or execution, including summary proceedings, will be settled exclusively by the Commercial Court of Paris; 5) **in Russia**, all disputes arising out of or in relation to the interpretation, the violation, the termination, the nullity of the execution of this Statement of Limited Warranty shall be settled by Arbitration Court of Moscow; 6) **in South Africa, Namibia, Lesotho and Swaziland**, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the High Court in Johannesburg; 7) **in Turkey** all disputes arising out of or in connection with this Statement of Limited Warranty shall be resolved by the Istanbul Central (Sultanahmet) Courts and Execution Directorates of Istanbul, the Republic of Turkey; 8) in each of the following specified countries, any legal claim arising out of this Statement of Limited Warranty will be brought before, and settled exclusively by, the competent court of a) Athens for

Greece, b) Tel Aviv-Jaffa for **Israel**, c) Milan for **Italy**, d) Lisbon for **Portugal**, and e) Madrid for **Spain**; and 9) **in the United Kingdom**, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the English courts.

Arbitration: *The following is added under this heading:*

In Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, FYR Macedonia, Moldova, Poland, Romania, Russia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan, and FR Yugoslavia all disputes arising out of this Statement of Limited Warranty or related to its violation, termination or nullity will be finally settled under the Rules of Arbitration and Conciliation of the International Arbitral Center of the Federal Economic Chamber in Vienna (Vienna Rules) by three arbitrators appointed in accordance with these rules. The arbitration will be held in Vienna, Austria, and the official language of the proceedings will be English. The decision of the arbitrators will be final and binding upon both parties. Therefore, pursuant to paragraph 598 (2) of the Austrian Code of Civil Procedure, the parties expressly waive the application of paragraph 595 (1) figure 7 of the Code. IBM may, however, institute proceedings in a competent court in the country of installation.

In Estonia, Latvia and Lithuania all disputes arising in connection with this Statement of Limited Warranty will be finally settled in arbitration that will be held in Helsinki, Finland in accordance with the arbitration laws of Finland then in effect. Each party will appoint one arbitrator. The arbitrators will then jointly appoint the chairman. If arbitrators cannot agree on the chairman, then the Central Chamber of Commerce in Helsinki will appoint the chairman.

EUROPEAN UNION (EU)

THE FOLLOWING TERMS APPLY TO ALL EU COUNTRIES:

Consumers have legal rights under applicable national legislation governing the sale of consumer goods. Such rights are not affected by the warranties provided in this Statement of Limited Warranty.

How to Obtain Warranty Service: *The following is added to this section:*

To obtain warranty service from IBM in EU countries, see the telephone listing in Part 3 - Warranty Information.

You may contact IBM at the following address:

IBM Warranty & Service Quality Dept.
PO Box 30
Spango Valley
Greenock
Scotland PA16 0AH

**AUSTRIA, DENMARK, FINLAND, GREECE, ITALY, NETHERLANDS,
PORTUGAL, SPAIN, SWEDEN AND SWITZERLAND**

Limitation of Liability: *The following replaces the terms of this section in its entirety:*

Except as otherwise provided by mandatory law:

1. IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty or due to any other cause related to this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault) or of such cause, for a maximum amount equal to the charges you paid for the Machine. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.

2. **UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.**

FRANCE AND BELGIUM

Limitation of Liability: *The following replaces the terms of this section in its entirety:*

Except as otherwise provided by mandatory law:

1. IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault), for a maximum amount equal to the charges you paid for the Machine that has caused the damages. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.

2. **UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.**

THE FOLLOWING TERMS APPLY TO THE COUNTRY SPECIFIED:

AUSTRIA

What this Warranty Covers: *The following replaces the first sentence of the first paragraph of this section:*

The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this section:

The warranty period for Machines is 12 months from the date of delivery. The limitation period for consumers in action for breach of warranty is the statutory period as a minimum. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a partial refund as far as justified by the reduced value of the unrepaired Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

The second paragraph does not apply.

What IBM Will Do to Correct Problems: *The following is added to this section:*

During the warranty period, transportation for delivery of the failing Machine to IBM will be at IBM's expense.

Limitation of Liability: *The following paragraph is added to this section:*

The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2:

IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

EGYPT

Limitation of Liability: *The following replaces item 2 in this section:*

as to any other actual direct damages, IBM's liability will be limited to the total amount you paid for the Machine that is the subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

Applicability of suppliers and resellers (unchanged).

FRANCE

Limitation of Liability: *The following replaces the second sentence of the first paragraph of this section:*

In such instances, regardless of the basis on which you are entitled to claim damages from IBM, IBM is liable for no more than: (items 1 and 2 unchanged).

GERMANY

What this Warranty Covers: *The following replaces the first sentence of the first paragraph of this section:*

The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this section:

The minimum warranty period for Machines is twelve months. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a partial refund as far as justified by the reduced value of the unrepaired Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

The second paragraph does not apply.

What IBM Will Do to Correct Problems: *The following is added to this section:*

During the warranty period, transportation for delivery of the failing Machine to IBM will be at IBM's expense.

Limitation of Liability: *The following paragraph is added to this section:*

The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2:

IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

HUNGARY

Limitation of Liability: *The following is added at the end of this section:*

The limitation and exclusion specified herein shall not apply to liability for a breach of contract damaging life, physical well-being, or health that has been caused intentionally, by gross negligence, or by a criminal act.

The parties accept the limitations of liability as valid provisions and state that the Section 314.(2) of the Hungarian Civil Code applies as the acquisition price as well as other advantages arising out of the present Statement of Limited Warranty balance this limitation of liability.

IRELAND

What this Warranty Covers: *The following is added to this section:*

Except as expressly provided in these terms and conditions, all statutory conditions, including all warranties implied, but without prejudice to the generality of the foregoing all warranties implied by the Sale of Goods Act 1893 or the Sale of Goods and Supply of Services Act 1980 are hereby excluded.

Limitation of Liability: *The following replaces the terms of this section in its entirety:*

For the purposes of this section, a “Default” means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default occurring on the date of occurrence of the last such Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM’s liability and your sole remedy.

1. IBM will accept unlimited liability for death or personal injury caused by the negligence of IBM.
2. Subject always to the **Items for Which IBM is Not Liable** below, IBM will accept unlimited liability for physical damage to your tangible property resulting from the negligence of IBM.
3. Except as provided in items 1 and 2 above, IBM’s entire liability for actual damages for any one Default will not in any event exceed the greater of 1) EUR 125,000, or 2) 125% of the amount you paid for the Machine directly relating to the Default.

Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM, its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:

1. loss of, or damage to, data;
2. special, indirect, or consequential loss; or
3. loss of profits, business, revenue, goodwill, or anticipated savings.

SLOVAKIA

Limitation of Liability: *The following is added to the end of the last paragraph:*

The limitations apply to the extent they are not prohibited under §§ 373-386 of the Slovak Commercial Code.

SOUTH AFRICA, NAMIBIA, BOTSWANA, LESOTHO AND SWAZILAND

Limitation of Liability: *The following is added to this section:*

IBM’s entire liability to you for actual damages arising in all situations involving nonperformance by IBM in respect of the subject matter of this Statement of Warranty will be limited to the charge paid by you for the individual Machine that is the subject of your claim from IBM.

UNITED KINGDOM

Limitation of Liability: *The following replaces the terms of this section in its entirety:*

For the purposes of this section, a "Default" means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM's liability and your sole remedy.

1. IBM will accept unlimited liability for:
 - a. death or personal injury caused by the negligence of IBM; and
 - b. any breach of its obligations implied by Section 12 of the Sale of Goods Act 1979 or Section 2 of the Supply of Goods and Services Act 1982, or any statutory modification or re-enactment of either such Section.
2. IBM will accept unlimited liability, subject always to the **Items for Which IBM is Not Liable** below, for physical damage to your tangible property resulting from the negligence of IBM.
3. IBM's entire liability for actual damages for any one Default will not in any event, except as provided in items 1 and 2 above, exceed the greater of 1) Pounds Sterling 75,000, or 2) 125% of the total purchase price payable or the charges for the Machine directly relating to the Default.

These limits also apply to IBM's suppliers and resellers. They state the maximum for which IBM and such suppliers and resellers are collectively responsible.

Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM or any of its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:

1. loss of, or damage to, data;
2. special, indirect, or consequential loss; or
3. loss of profits, business, revenue, goodwill, or anticipated savings.

Part 3 - Warranty Information

This Part 3 provides information regarding the warranty applicable to your Machine, including the warranty period and type of warranty service IBM provides.

Warranty Period

The warranty period may vary by country or region and is specified in the table below.

Note: “Region” means either Hong Kong or Macau Special Administrative Region of China.

Machine - IBM @server 325 Type 8835

Country or Region of Purchase	Warranty Period	Type of Warranty Service*
Worldwide	Parts - 1 year, labor - 1 year	1
* See “Types of Warranty Service” for the legend and explanations of warranty-service types.		

A warranty period of 3 years on parts and 1 year on labor means that IBM provides warranty service without charge for:

1. parts and labor during the first year of the warranty period; and
2. parts only, on an exchange basis, in the second and third years of the warranty period. IBM will charge you for any labor provided in performance of the repair or replacement(s) in the second and third year of the warranty period.

Types of Warranty Service

If required, IBM provides repair or exchange service depending on the type of warranty service specified for your Machine in the above table and as described below. Warranty service may be provided by your reseller if approved by IBM to perform warranty service. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations, additional charges may apply outside IBM's normal service area, contact your local IBM representative or your reseller for country and location specific information.

1. **Customer Replaceable Unit (“CRU”) Service**

IBM will ship CRU parts to you for your replacement. If IBM instructs you to return the replaced CRU, you are responsible for returning it to IBM in accordance with IBM's instructions. If you do not return the defective CRU, if IBM so instructs, within 30 days of your receipt of the replacement CRU, IBM may charge you for the replacement.

2. **On-site Service**

IBM or your reseller will either repair or exchange the failing Machine at your location and verify its operation. You must provide suitable working area to allow disassembly and reassembly of the IBM Machine. The area must be clean, well lit and suitable for the purpose. **For some Machines, certain repairs may require sending the Machine to an IBM service center.**

3. **Courier or Depot Service***

You will disconnect the failing Machine for collection arranged by IBM. IBM will provide you with a shipping container for you to return your Machine to a

designated service center. A courier will pick up your Machine and deliver it to the designated service center. Following its repair or exchange, IBM will arrange the return delivery of the Machine to your location. You are responsible for its installation and verification.

4. **Customer Carry-In or Mail-In Service**

You will deliver or mail as IBM specifies (prepaid unless IBM specifies otherwise) the failing Machine suitably packaged to a location IBM designates. After IBM has repaired or exchanged the Machine, IBM will make it available for your collection or, for Mail-in Service, IBM will return it to you at IBM's expense, unless IBM specifies otherwise. You are responsible for the subsequent installation and verification of the Machine.

* This type of service is called ThinkPad® EasyServ or EasyServ in some countries.

The IBM Machine Warranty World Wide Web site at http://www.ibm.com/servers/support/machine_warranties/ provides a worldwide overview of IBM Limited Warranty for Machines, a Glossary of IBM definitions, Frequently Asked Questions (FAQs) and Support by Product (Machine) with links to Product Support pages. **The IBM Statement of Limited Warranty is also available on this site in 29 languages.**

To obtain warranty service contact IBM or your IBM reseller. In Canada or the United States, call 1-800-IBM-SERV (426-7378). In the EU countries, see the telephone numbers below.

EU Country Telephone List

Phone numbers are subject to change without notice.

Austria -- 43-1-24592-5901	Italy -- 39-02-482-9202
Belgium -- 02-718-4339	Luxembourg -- 352-360385-1
Denmark -- 4520-8200	Netherlands -- 020-514-5770
Finland -- 358-9-4591	Portugal -- 351-21-7915-147
France -- 0238-557-450	Spain -- 34-91-662-4916
Germany -- 07032-15-4920	Sweden -- 46-8-477-4420
Greece -- 30-210-688-1220	United Kingdom -- 01475-555-055
Ireland -- 353-1-815-4000	

Appendix C. Notices

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e-business logo	TechConnect
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FlashCopy	Tivoli
IBM	Tivoli Enterprise
IntelliStation	Update Connector
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Netfinity	XpandOnDemand
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Important notes

Processor speeds indicate the internal clock speed of the microprocessor; other factors also affect application performance.

CD-ROM drive speeds list the variable read rate. Actual speeds vary and are often less than the maximum possible.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for approximately 1000 bytes, MB stands for approximately 1 000 000 bytes, and GB stands for approximately 1 000 000 000 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 000 bytes. Total user-accessible capacity may vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard disk drive bays with the largest currently supported drives available from IBM.

Maximum memory may require replacement of the standard memory with an optional memory module.

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Some software may differ from its retail version (if available), and may not include user manuals or all program functionality.

Product recycling and disposal

This unit contains materials such as circuit boards, cables, electromagnetic compatibility gaskets, and connectors which may contain lead and copper/beryllium alloys that require special handling and disposal at end of life. Before this unit is disposed of, these materials must be removed and recycled or discarded according to applicable regulations. IBM offers product-return programs in several countries. Information on product recycling offerings can be found on IBM's Internet site at <http://www.ibm.com/ibm/environment/products/prp.shtml>.

Battery return program

This product may contain a sealed lead acid, nickel cadmium, nickel metal hydride, lithium, or lithium ion battery. Consult your user manual or service manual for specific battery information. The battery must be recycled or disposed of properly. Recycling facilities may not be available in your area. For information on disposal of batteries outside the United States, go to <http://www.ibm.com/ibm/environment/products/batteryrecycle.shtml> or contact your local waste disposal facility.

In the United States, IBM has established a collection process for reuse, recycling, or proper disposal of used IBM sealed lead acid, nickel cadmium, nickel metal hydride, and battery packs from IBM equipment. For information on proper disposal of these batteries, contact IBM at 1-800-426-4333. Have the IBM part number listed on the battery available prior to your call.

In the Netherlands, the following applies.



Electronic emission notices

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Industry Canada Class A emission compliance statement

This Class A digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Australia and New Zealand Class A statement

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

United Kingdom telecommunications safety requirement

Notice to Customers

This apparatus is approved under approval number NS/G/1234/J/100003 for indirect connection to public telecommunication systems in the United Kingdom.

European Union EMC Directive conformance statement

This product is in conformity with the protection requirements of EU Council Directive 89/336/EEC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a nonrecommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to CISPR 22/European Standard EN 55022. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Taiwanese Class A warning statement

警告使用者：
這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策。

Chinese Class A warning statement

声 明
此为 A 级产品。在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对其干扰采取切实可行的措施。

Japanese Voluntary Control Council for Interference (VCCI) statement

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Power cords

For your safety, IBM provides a power cord with a grounded attachment plug to use with this IBM product. To avoid electrical shock, always use the power cord and plug with a properly grounded outlet.

IBM power cords used in the United States and Canada are listed by Underwriter's Laboratories (UL) and certified by the Canadian Standards Association (CSA).

For units intended to be operated at 115 volts: Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a parallel blade, grounding-type attachment plug rated 15 amperes, 125 volts.

For units intended to be operated at 230 volts (U.S. use): Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a tandem blade, grounding-type attachment plug rated 15 amperes, 250 volts.

For units intended to be operated at 230 volts (outside the U.S.): Use a cord set with a grounding-type attachment plug. The cord set should have the appropriate safety approvals for the country in which the equipment will be installed.

IBM power cords for a specific country or region are usually available only in that country or region.

IBM power cord part number	Used in these countries and regions
02K0546	China
13F9940	Australia, Fiji, Kiribati, Nauru, New Zealand, Papua New Guinea

IBM power cord part number	Used in these countries and regions
13F9979	Afghanistan, Albania, Algeria, Andorra, Angola, Armenia, Austria, Azerbaijan, Belarus, Belgium, Benin, Bosnia and Herzegovina, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo (Democratic Republic of), Congo (Republic of), Cote D'Ivoire (Ivory Coast), Croatia (Republic of), Czech Republic, Dahomey, Djibouti, Egypt, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Finland, France, French Guyana, French Polynesia, Germany, Greece, Guadeloupe, Guinea, Guinea Bissau, Hungary, Iceland, Indonesia, Iran, Kazakhstan, Kyrgyzstan, Laos (People's Democratic Republic of), Latvia, Lebanon, Lithuania, Luxembourg, Macedonia (former Yugoslav Republic of), Madagascar, Mali, Martinique, Mauritania, Mauritius, Mayotte, Moldova (Republic of), Monaco, Mongolia, Morocco, Mozambique, Netherlands, New Caledonia, Niger, Norway, Poland, Portugal, Reunion, Romania, Russian Federation, Rwanda, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia, Slovakia, Slovenia (Republic of), Somalia, Spain, Suriname, Sweden, Syrian Arab Republic, Tajikistan, Tahiti, Togo, Tunisia, Turkey, Turkmenistan, Ukraine, Upper Volta, Uzbekistan, Vanuatu, Vietnam, Wallis and Futuna, Yugoslavia (Federal Republic of), Zaire
13F9997	Denmark
14F0015	Bangladesh, Lesotho, Maceo, Maldives, Namibia, Nepal, Pakistan, Samoa, South Africa, Sri Lanka, Swaziland, Uganda
14F0033	Abu Dhabi, Bahrain, Botswana, Brunei Darussalam, Channel Islands, China (Hong Kong S.A.R.), Cyprus, Dominica, Gambia, Ghana, Grenada, Iraq, Ireland, Jordan, Kenya, Kuwait, Liberia, Malawi, Malaysia, Malta, Myanmar (Burma), Nigeria, Oman, Polynesia, Qatar, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Seychelles, Sierra Leone, Singapore, Sudan, Tanzania (United Republic of), Trinidad and Tobago, United Arab Emirates (Dubai), United Kingdom, Yemen, Zambia, Zimbabwe
14F0051	Liechtenstein, Switzerland
14F0069	Chile, Italy, Libyan Arab Jamahiriya
14F0087	Israel
1838574	Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, Brazil, Caicos Islands, Canada, Cayman Islands, Costa Rica, Colombia, Cuba, Dominican Republic, Ecuador, El Salvador, Guam, Guatemala, Haiti, Honduras, Jamaica, Japan, Mexico, Micronesia (Federal States of), Netherlands Antilles, Nicaragua, Panama, Peru, Philippines, Taiwan, United States of America, Venezuela
24P6858	Korea (Democratic People's Republic of), Korea (Republic of)
34G0232	Japan
36L8880	Argentina, Paraguay, Uruguay
49P2078	India
49P2110	Brazil

IBM power cord part number	Used in these countries and regions
6952300	Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, Caicos Islands, Canada, Cayman Islands, Colombia, Costa Rica, Cuba, Dominican Republic, Ecuador, El Salvador, Guam, Guatemala, Haiti, Honduras, Jamaica, Mexico, Micronesia (Federal States of), Netherlands Antilles, Nicaragua, Panama, Peru, Philippines, Saudi Arabia, Thailand, Taiwan, United States of America, Venezuela

Index

A

- acoustical noise emissions 3
- activity LEDs
 - CD-ROM drive 6
 - Ethernet 8
 - hard disk drive 6, 7
- administrator password 16
- attention notices 2

B

- baseboard management controller 4
- baseboard management controller firmware 20
- basic input/output system (BIOS) code, updating 17
- bypassing an unknown password 15, 16

C

- cable connectors
 - Ethernet 8
 - power 8
 - serial 8
 - Universal Serial Bus (USB) 7, 8
 - video 8
- caution statements 2
- CD-eject button 6
- CD-ROM drive
 - activity LED 6
 - specifications 3
- Class A electronic emission notice 44
- configuration
 - Configuration/Setup Utility 12
 - Ethernet 19
 - LSI Logic Configuration Utility 11
 - ServeRAID programs 11
- Configuration/Setup Utility program 11, 12
- connector
 - Ethernet 8
 - local area network (LAN) 8
 - power cord 8
 - serial 8
 - USB 7, 8
 - video 8
- controls
 - front 6
 - operator information panel 6

D

- danger statements 2
- data rate, Ethernet 19
- diagnostics CD 4

E

- electrical input specifications 3
- electronic emission Class A notice 44
- environment
 - air temperature 3
 - humidity 3
- Ethernet
 - activity LEDs 8
 - configuring 19
 - connector 8
 - controller 4, 19
 - high performance modes 20
 - integrated on system board 19
 - link LED 8
 - modes 20
 - teaming 20
- expansion-slot specifications 3

F

- FCC Class A notice 44
- features 2, 5
- firmware code, updating 20
- forgotten password, bypassing 15, 16
- formatting a hard disk 19
- front view 6

G

- Gigabit Ethernet connectors 8

H

- hard disk drive
 - activity LED 6, 7
 - status LED 7
- heat output specifications 3

I

- IBM Enhanced Diagnostics CD 4
- important notices 2
- information LED 7
- input/output connectors 6, 8
- integrated
 - baseboard management controller firmware, updating 20
 - functions 3

J

- jumper, clear CMOS (password override) 16

L

LEDs

- activity 8
- CD-ROM drive activity 6
- front 6
- hard disk drive activity 6, 7
- hard disk drive status 7
- information 7
- link 8
- operator information panel 6
- power 6, 8
- rear 8
- system error 7, 8
- system locator 7

link LED 8

local area network (LAN) 4

local area network (LAN) connectors 8

LSI Logic Configuration Utility program

- description 18
- formatting a hard disk 19
- purpose 11
- starting 19

M

management, system 4

memory

- controller 4
- protection 4
- specifications 3, 4

microprocessor

- specifications 3
- symmetric multiprocessing (SMP) 4

modes, Ethernet 20

N

network operating system (NOS) installation 17

notes, important 2, 42

notices

- electronic emission 44
- FCC, Class A 44

notices and statements 2

O

online publications 2

operator information panel 6

P

password

- clear CMOS jumper 16
- override 16
- supervisor (administrator) 16
- user (power-on) 15

power

- control button 6
- cord connector 8
- LED 6, 8

power (*continued*)

supply, specifications 3

power cords 46

power-on password 15

publications 1

R

rear view 8

related publications 1

reliability, availability, and serviceability (RAS)

features 5

Remote Supervisor Adapter II, configuration 14

reset button 6

resetting passwords 16

S

serial connector 8

server Web sites 1

ServeRAID programs 11

setting clear CMOS (password override) jumper 16

size, server 3

SMP 4

specifications 2

starting

Configuration/Setup Utility 12

LSI Logic Configuration Utility 19

statements and notices 2

status LEDs

Ethernet 8

hard disk drive 7

server 7

supervisor password 14, 16

symmetric multiprocessing 4

system-error LED 7, 8

system-locator LED 7

systems management 4

T

trademarks 42

transmit/receive activity LEDs 8

turning off the server 10

turning on the server 9

U

United States electronic emission Class A notice 44

United States FCC Class A notice 44

Universal Serial Bus (USB)

connectors 7, 8

requirements 7

unknown password, bypassing 15, 16

updating the BIOS code 17

updating the firmware code 20

user password 15

utility program

baseboard management controller firmware

update 20

utility program *(continued)*
Configuration/Setup 12
LSI Logic Configuration 18

V

video
connector 8
controller specifications 3

W

Web site
IBM server products 1
IBM support 17



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