Frequently asked questions

How can I find detailed system information about Update*Xpress*?

The Update*Xpress* User's Guide provides detailed information.

Are any Netfinity servers supported?

Yes, the Update*Xpress* User's Guide lists the supported Netfinity servers.

Does Update*Xpress* update all drivers, firmware, and other software in unattended mode?

No, you must update some device drivers manually. Refer to the Update*Xpress* User's Guide for more information. Update*Xpress* updates firmware in unattended mode only.

Does Update*Xpress* operate only in an unattended mode?

No, you can operate in attended mode and specify the software you want to update.

Is Update*Xpress* national language support (NLS) enabled?

No.

How do I know what software Update*Xpress* is updating on my server?

Update*Xpress* provides status information and allows you to select whether or not to update.

Are all my system updates on the Update*Xpress* CD?

No, many common firmware and device drivers are on this CD. Refer to the Update*Xpress* User's Guide for a list of the supported device drivers and firmware versions.

Does Update*Xpress* replace going to the IBM Support Web site for updates?

No, the IBM Support Web site has the most current updates.

Can I update firmware and not device drivers?

No. It is important to update all system software to ensure compatibility with all levels of the software.

What operating systems are supported?

Update*Xpress* supports Windows NT and Windows 2000.

Will this CD update my system-level software for non-supported operating systems?

Yes, the Update*Xpress* CD contains ServeRAID device drivers for non-supported operating systems, but they must be installed manually.

What are the system requirements for using the Update*Xpress* CD?

You must have the CD drive in the drive startup sequence.

Will Update*Xpress* update systems running Linux?

Yes, you can use this CD to update the firmware. This CD contains ServeRAID device drivers for some Linux operating systems, which must be installed manually.

Will Update*Xpress* update systems running Netware?

Yes, you can use this CD to update the firmware. This CD contains ServeRAID device drivers for Netware, which must be installed manually.

Will Update*Xpress* update systems running SCO?

Yes, you can use this CD to update the firmware. This CD contains ServeRAID device drivers for SCO, which must be installed manually.

Will the Update*Xpress* program operate remotely?

No.