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Survey

NetVista N2200w (8363Wxx) - Information index and problem status

Applicable Countries

Worldwide

Service Hints & Tips

Information
Click any of the following items to access information about NetVista N2200w features, online publications, service pack downloads, and available online support.

- Features
- Publications
- Service pack downloads
- Service pack details
- Software service and support
- Hardware technical support

NOTE: The support structure for the NetVista N2200w differs from the support structure for Network Station Manager.

Problems fixed, known problems, and limitations

- Service Pack 2.0 - Problems fixed
- Service Pack 2.0 - Known problems and workarounds
- Service Pack 2.0 - Limitations and workarounds
- Service Pack 1.1 - Problems fixed
- Service Pack 1.1 - Known problems and workarounds
- Service Pack 1.1 - Limitations and workarounds
- Service Pack 1.0 - Problems fixed
- Service Pack 1.0 - Limitations, known problems, and workarounds
- Service Pack 0.5 - Problems fixed
- Service Pack 0.5 - Limitations, known problems, and workarounds

Problems fixed in Service Pack 2.0

- Ctrl key remapping
- Enter key remapping
- Euro key does not work in FutureSoft emulators
- Exiting preferences tab
- UNIX connection slow when booting DHCP
- Slow DHCP connections to RDP servers
- DHCP client does not renew its lease
- Ctrl+Alt+Home does not launch default connection
- Migration to SP 1.1 may cause administrator password set in NS Boot code
- Newest Belkin adapters not supported

Known problems and workarounds - Service Pack 2.0
As of Service Pack 2.0, the following list of problems have been identified. Click any item on the list to access a document which provides a detailed problem description, a workaround if one is available, and information about the status of the problem.

- Citrix Virtual Comm not supported
- Low bitrate video windows appear with right side cut off
- Upper case characters in Microsoft Word on Microsoft Windows 2000 with RDP
- Unable to get into properties after changing the emulator session title
- Media Player resize and volume controls not supported
- RDA server not supported with Internet Explorer modem autodial
- Operating System update via modem
- Configuration update is merge not clone
- DHCP unable to obtain an IP address
- Illegal Operations error during boot PROM update
- Citrix dial-in support
- IBM Multi-port USB hub support

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