StorageWorks™ by Compaq

Enterprise Virtual Array

How to Get More Information

About This Card

This reference card tells you how to obtain more support and technical information for the *StorageWorks™* Enterprise Virtual Array by Compaq.

How to Get Help with Installation

A Compaq Authorized Service Provider will assist you with the installation of the hardware and software components that make up the Enterprise Virtual Array system. Compaq highly recommends that you do not attempt to install or setup the system without a Compaq Authorized Service Provider.

In North America, call Compaq technical support at 1-800-354-9000. This service is available 24 hours a day, 7 days a week.

NOTE: For continuous quality improvement, calls may be recorded or monitored.

Outside North America, call Compaq technical support at the nearest location.

Telephone numbers for worldwide technical support are listed on the Compaq website: http://www.compaq.com.

How to Get Technical Documentation

You can obtain Enterprise Virtual Array technical documentation from the Compaq website. Follow these steps to access the technical documentation:

1. Open an internet browser. Go to http://www.compaq.com. Click **continue on to hp.com**.

2. Click **Products and Services** to display the **Products & Services** page.

3. Under Products, click **Storage.** The **Storage** page displays.

4. Click **Compaq StorageWorks Disk Arrays.** The **Disk Arrays** page displays.

5. Click **Enterprise Virtual Array.**

6. Click **Technical Documentation**.

   The **Technical Documentation** page displays.

   The Enterprise Virtual Array Catalog of Associated Documentation is included on the Technical Documentation page. Select this document to display a comprehensive list of Enterprise Virtual Array documentation as well as displaying associated product documentation that may be required to operate your storage system.